## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re t	the Application of:	)	Group Art Unit: 2195		
Andrew D. Flockhart		)	Confirmation No.: 9237		
Serial	No.: 10/673,118	)	Examiner: Eric Charles Wai		
Filed:	September 26, 2003	)			
Atty. I	File No.: 4366-106	)	INFORMATION DISCLOSURE		
Entitle	d: "Method and Apparatus for Load	)	STATEMENT		
Balanc	eing Work on a Network of Servers Based	)	Electronically Submitted		
on the	Probability of Being Serviced Within a				
Service	e Time Goal"				
P.O. B	issioner for Patents ox 1450 ıdria, VA 22313-1450				
Dear S					
	The references cited on attached Form PT	O-14	49 are being called to the attention		
	Examiner.				
$\boxtimes$	Copies of the cited non-patent and/or foreign references are enclosed herewith.				
Ш	Copies of the cited U.S. patents and/or patent applications are enclosed herewith.				
$\boxtimes$	Copies of the cited U.S. patents/patent app	licati	on publications are not enclosed in		
accord	ance with 37 C.F.R. § 1.98(a).				
	Copies of the cited references are not en	nclos	ed, in accordance with 37 C.F.R.		
§ 1.98(	(d), because the references were cited by	or	submitted to the U.S. Patent and		
Traden	nark Office in prior application Serial No.		filed,		
which	is relied upon for an earlier filing date under	35 U	J.S.C. § 120.		
	To the best of applicants' belief, the pertinence of the foreign-language references				
are bel	ieved to be summarized in the attached Engl	ish al	ostracts and in the figures, although		
applica	ants do not necessarily vouch for the accurac	y of t	he translation.		
	Examiner's attention is drawn to the following related applications:				
	Serial Nofiled	(/	Attorney's Ref. No)		
	Serial Nofiled	(/	Attorney's Ref. No)		
	Other:				

Submission of the above information is not intended as an admission that any item is citable under the statutes or rules to support a rejection, that any item disclosed represents analogous art, or that those skilled in the art would refer to or recognize the pertinence of any reference without the benefit of hindsight, nor should an inference be drawn as to the pertinence of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

## FEES

Ш	37 CFR 1.97(b): No fee is believed due in connection with this submission, because the information disclosure statement submitted herewith is satisfied by one of the following conditions ("X" indicates satisfaction):
	Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or
	Within three months of the date of entry into the national stage of an international application as set forth in 37 CFR 1.491 or
	Before the mailing date of a first Office Action on the merits, or
	Before the mailing of a first Office action after the filing of a request for continued examination under 37 CFR 1.114.
	Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 19-1970.
	37 CFR 1.97(e): The information disclosure statement transmitted herewith is being filed after all the above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:  (1) a final section under 37 C.F.R. 1.113 or  (2) a notice of allowance under 37 C.F.R. 1.311, or  (3) an action that otherwise closes prosecution in the application.  This Information Disclosure Statement is accompanied by:  A Certification (below) as specified by 37 C.F.R. 1.97(c). Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 19-1970.  Please charge Deposit Account 19-1970 in the amount of \$180.00 for the fee set forth in 37 C.F.R. 1.17(p) for submission of an information disclosure statement. Please credit any overpayment or charge any underpayment to Deposit Account 19-1970.
	37 CFR 1.97(d): This Information Disclosure Statement is being submitted after the period specified in 37 CFR 1.97(e).  This information Disclosure Statement includes a Certification (below) as specified by 37 C.FR. 1.97(e).  AND  AND  APPLICATED TO THE PROPERTY OF THE

Certification (37 C.F.R. 1.97(e)) (Applicable only if checked)	
undersigned certifies that:    Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1).    A copy of the communication from the foreign patent office is enclosed.	
OR	
No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than three month prior to the filing of this statement, 37 C.F.R. 1.97(e)(2).	
Respectfully submitted,	
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Date: 15 25, 2009